## **CONTENTS**

FORWARD	ix
CHAPTER 1: INTRODUCTION	1
A Bouncy Session	2
Dad's Response	4
Resolution	5
THE PASTORAL ROLE	6
BASIC PASTORAL CONSIDERATIONS	6
NEGOTIATOR VERSUS COUNSELLOR	8
BIBLICAL PARAMETERS	10
CHAPTER 2: BIBLICAL PRINCIPLES – A	13
RECONCILIATION THEOLOGY	13
INTRODUCTION	13
Who should take the initiative?	13
Keep the perspective of the end product	15
2.1 FORGIVENESS	15
2.2 CONFESSION	22
2.3 REPENTANCE	23
2.4 FRUIT OF REPENTANCE	24
2.5 THE RESULT	26
2.6 THE IMPERATIVE OF RECONCILIATION	27
CHAPTER 3: BIBLICAL PRINCIPLES – B	29
SPECIAL CASE: MATTHEW 18:15-17	
GOD'S PRICKLY PEOPLE	29
CHAPTER 4: PRACTICAL PRINCIPLES	35
CONFLICT RESOLUTION PROCEDURES	35
Driver Bungle	35
4.1 ESTABLISH THE FACTS	36
Cross Examination	37
Saul and Samuel	37
Complications of Personality	38
Multiplicity of Witnesses	39
4.2 APPORTIONING THE BLAME	39
4.3 THE GUILTY PARTY	41
4.4 THE OFFENDED PARTY	42
4.5 RESULT	42
4.6 CONCLUSION OF THE MATTER	43
CHAPTER 5: PRACTICAL METHODOLOGIES	45
INTRODUCTION	45
5.1 COMMUNICATION	45

5.1.1 ORAL COMMUNICATION	45
5.1.2 WRITTEN COMMUNICATION	47
Shifting Goal posts	48
Crisis Marriage Counselling	49
5.2 ONE-TO-ONE COUNSELLING	51
The Law of Natural Justice	52
CHAPTER 6: MARRIAGE CONFLICT	55
Jasmin and Rob	55
Exploratory Questionnaire	57
HIGHLIGHTING THE METHODOLOGIES	62
#1 Jasmin and Rob	62
#2 Barry and Alan	63
#3 Pastor Ian and Rene	63
#4 Peter and Andrea	66
#5 Bruce and Pauline	71
"DO IT YOURSELF" RESOLUTIONS	75
SPECIAL CASE: SEPARATION SETTLEMENT	79
Graham and Josie	80
Separation with Dignity	83
CHAPTER 7: FAMILY CONFLICT	85
A Rebellious Teenager	85
Personality Disorder	90
Owning Our Personality	94
Angelina, Barry, and Alan	96
Sandra and Mitchell	96
Nicole and Fritz	98
Anne	99 102
A Typical Scenario	102
CHAPTER 8: CHURCH CONFLICT	107
Pharisaical Joe	107
Attention to Discipline – As a Matter of Urgency	109
A Modified Message	114
Unfinished Business	120
Bombastic Bob	121
Miscellaneous Conflicts	124
#1 Premature Promotion	124
#2 Resolutions with Respect	126
#3 Where were all the Fights?	128
Reconciliation and the Lord's Supper	129
Denominational Dilemmas	131
#1 Vicious Rumours	131
#2 Inappropriate Dalliances	133
CHAPTER 9: CLASSROOM CONFLICT	135

CHAPTER 10: RUSHING TO JUDGMENT	139
#1 A Christian Judge	139
#2 A Cup of Cold Water	141
#3 A Contented Street Kid	141
#4 Pastor to the Pastors?	142
#5 Latent Brilliance	144
#6 Pastoral Incompetency	144
#7 The Deceiver Deceived	146
CHAPTER 11:	
YOUR STRENGTH IS YOUR WEAKNESS	149
Gilbert and Arthur	149
Liesl	150
Understanding the Tension	151
Application to Marriage	152
John and Jane – Fleshing out the Principle	153
John and Jane – Plesning out the 1 rinciple	133
PRINCIPLES	154
Tension	154
Personal Dignity	154
Personal Dignity as Objective/Absolute	156
Basis of personal Dignity and Worth	156
Objective Worth	157
Subjective Worth	159
Terrible Teenagers	161
Responding to "Attacks"	162
CHAPTER 12: TEMPERING YOUR TRAITS	163
Katie	163
Kathryn	164
Gilbert and Arthur	165
The Apostle Peter	165
A Sermon?	167
1120	10,
CHAPTER 13: HOW NOT TO ADDRESS CONFLIC	
	.169
Ignore the Issues	169
Patronising Nonsense	170
Just Moving On	172
CHAPTER 14: SOME IMPOSSIBLE SITUATIONS	173
CHAPTER 15: GETTING THE JOB DONE	175
The Scope of the Task	175
Division of Labour	176
Division of Labour	1/0
APPENDIX ONE:	
EXPLORATORY QUESTIONNAIRE	181
PATEOMITOMI GOPOTIONNAINT	101

APPENDIX TWO: STELLAR AWARDS	185
2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -	103
APPENDIX THREE:	
DRAMATIC EXAMPLE	189
BIOGRAPHICAL SKETCH	191
FURTHER	
READING	193

\* \* \* \* \*